

Needs Of Dispersed Asylum Seekers

Stakeholder Views

Support from the key worker was very helpful, and it made a big difference. I felt much more confident about my asylum interview after receiving the advice today from my key worker. The practical advice was also very helpful, when you helped me to contact the reporting centre regarding reporting, and the directions they gave me to Yorkhill Hospital to allow us to take our daughter there.

Attending the events was very helpful, and helped us find our way around Glasgow. In future we will feel more confident when travelling around Glasgow, and will go more places by ourselves. We also have a better understanding of the different systems in the UK. Support from the key worker was very helpful, and it made a big difference. We are very happy with it.

FAMILY FROM PAKISTAN, FAMILY KEYWORK SERVICE

Scottish Refugee Council has helped and supported me during my asylum process and also after getting status to help me dealing with the Home Office, housing, the Job Centre and every other issue I have had. The advisers and staff at Scottish Refugee Council are perfectly capable of identifying my needs and taking care of them. I would feel very alone and hopeless without them. I give them a 20 mark (i.e. A+).

IRANIAN REFUGEE, HOLISTIC INTEGRATION SERVICE

My key worker helped make a huge difference to my life, especially when I faced problems with my house, claiming benefits and struggled to prepare baby products for my kid. He also helped me fully prepare for the substantive interview, though I am still waiting to have the interview, I feel much more confident than before.

FAMILY FROM CHINA, FAMILY KEYWORK SERVICE